# Simplicity™ 3.0 Foldable Base owners manual ■G-122 ■Q/K/CK



Leggett & Platt.

Adjustable Bed Group

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# **READ ALL INSTRUCTIONS BEFORE USING**

If adjustable base does not operate or if parts are missing, call: 1-800-888-3078

# **ADVISORY**

# IMPORTANT INFORMATION

# READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

# **WARNING**

FOR OPTIMUM ADJUSTABLE BASE
OPERATION, USE A GROUNDED, ELECTRICAL
SURGE PROTECTION DEVICE (NOT
INCLUDED). FAILURE TO USE A SURGE
PROTECTION DEVICE COULD COMPROMISE
SAFETY OR CAUSE PRODUCT MALFUNCTION.

#### **ELECTRICAL RATING**

Input: 100-240VAC, 50/60Hz, 1.6A. Output: 29VDC, 2A.

#### **ELECTRICAL GROUNDING**

This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded, electrical surge protection device (not included) or a grounded electrical outlet.

#### WARRANTY WARNING

Do not open any control boxes, motors or remote control devices (with the exception of the remote control battery compartment). The product warranty will be void if these components are tampered with. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Any repair or replacement of base parts must be performed by authorized personnel.

#### LUBRICATION

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the base may inadvertently creep downward from the elevated position.

# **SMALL CHILDREN / PETS WARNING**

After the base is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the base. Children should not operate this base without adult supervision.

#### LOCATION ENVIRONMENT

The level of sound experienced during operation is directly related to the location environment. For example, when a base is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible.

#### PRODUCT RATINGS

The base lift motors are *not* designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than two (2) minutes over a twenty (20) minute period, or approximately 10% duty cycle. *Note: Massage equipped bases are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period.* Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended weight restrictions for these adjustable bases is 850 lb (385 kg) all sizes. The base will structurally support the recommended weight distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. *Note: Exceeding the recommended weight restrictions could damage the base and void the warranty.* Depending on the size and/or model of mattress, the available weight capacity may be less.

For best performance, consumers should enter and exit the adjustable base with the base in the flat (horizontal) position. **DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.** 

Motors and electronics have been ETL tested to UL (Underwriters Laboratories) standard UL962. CFR 1633 approved for use with most mattresses. Assembled in USA.

# **ADVISORY**

# IMPORTANT INFORMATION

# READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

#### **PACEMAKER WARNING**

This product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

#### **HOSPITAL USE DISCLAIMER**

This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment, or use near explosive gases. Manufacturer makes no representation or warranty that the adjustable base constitutes a medical device or is suitable for medical or therapeutic use.

#### SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the base. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

#### LIFTING/LOWERING MECHANISMS

The lift/lower feature will emit a minimal humming sound during operation. This is normal.

During operation, the lift arm wheels make contact with the platform support of the base. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base's activating mechanisms to the proper operational position.

# **MASSAGE OPERATION**

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

#### **FCC COMPLIANCE**

The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning off the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC rules. Operation is subject to the following conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Radio Frequency = 433MHz.

#### STEP 1

Place adjustable base shipping container on solid, level surface. Remove top section of shipping container. Remove packing material. Carefully, lift adjustable base out of bottom section of shipping container and place on clean surface. *Note: Allow for enough space to unfold base in setup area.* 

Unfold base until flat.

Remove hardware/leg boxes. Before discarding any packing materials, verify the following items are included:

- (6) Bed legs
- (1) Remote Control
- (2) AAA Batteries
- (1) Power Down Device (batteries not included)
- (2) Bolts
- (2) Captive Pins
- (1) Mattress Retainer (cut zip-tie to remove)
- (1) Owners Manual
- (1) Warranty Activation Card









1 - REMOTE CONTROL





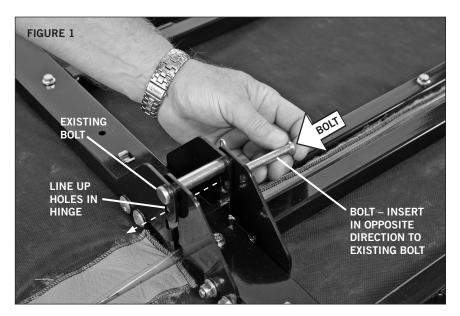


1 - OWNERS MANUAL

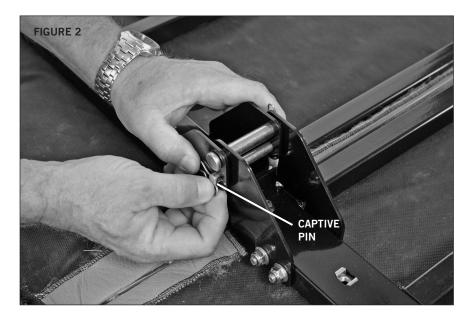
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1 - WARRANTY ACTIVATION CARD

STEP 2
Align lower holes at hinge. On each side of base, insert bolt through hole (in opposite direction of existing bolt) (FIGURE 1).



STEP 3 Insert captive pins into bolts to secure bolts (FIGURE 2).

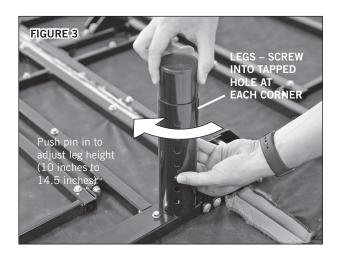


# STEP 4

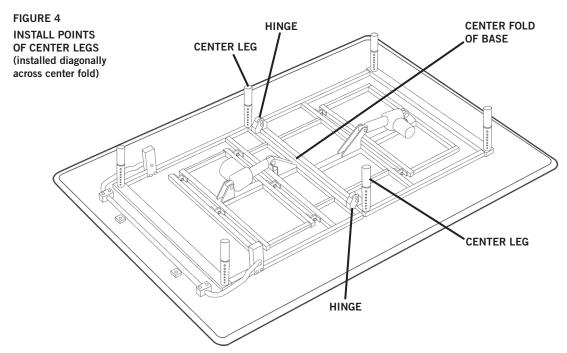
Install (4) legs into the tapped fittings at the four corners of the base frame (FIGURE 3). Install (2) legs at the hinge area (FIGURE 4).

Note: Install the (2) legs at the hinge in diagonal position across the center fold of base (FIGURE 4).

IMPORTANT: IF BASE IS TO BE INSTALLED IN CASE GOOD OR BED FRAME, MEASURE CLEARANCE HEIGHT OF CASE GOOD/FRAME AND ADJUST LEGS ACCORDINGLY FOR SUPPORT AND FIT.



# NOTE: IMAGES SHOWN MAY DIFFER FROM ACTUAL PRODUCT.



#### STEP 5

Extend power cord out head end of base. Cut the zip-tie and remove the mattress retainer.

#### STEP 6

Gently rotate base over so it is resting on its legs.

#### STEP 7

Remove remaining packaging and any protective film from Micro-Hook $^{TM}$  strips.

#### STEP 8

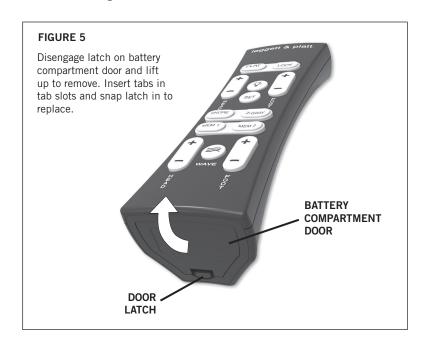
Install 2-AAA batteries in the remote control (FIGURE 5). Operate remote control to verify base functions properly. If base does not operate, see the Troubleshooting section.



POWER CORDS MUST NOT INTERFERE WITH ANY ADJUSTABLE BASE MECHANISMS. DO NOT WEAVE CORDS THROUGH BASE STRUCTURE.

# /!\ WARNING

DUE TO RISK OF INJURY, TWO ADULTS ARE REQUIRED TO HANDLE AND MOVE ADJUSTABLE BASE.



STEP 9 Lower base to flat position.

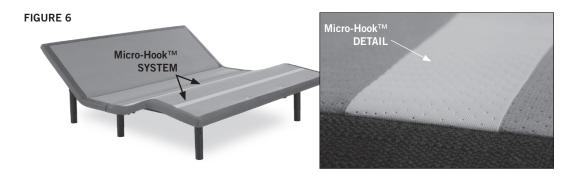
# STEP 10 (OPTIONAL)

Carefully insert base into case good or bed frame, if applicable.

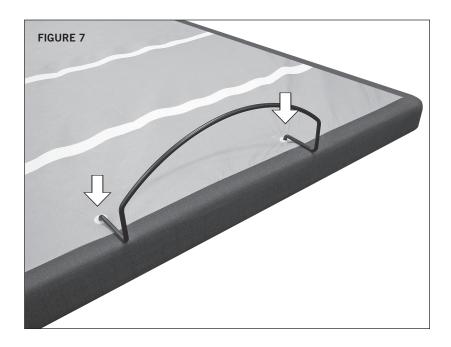
# MATTRESS RETAINER INSTALLATION (OPTIONAL)

Base is equipped with a Micro-Hook™ system to captivate the mattress as shown in FIGURE 6, but a mattress retainer can also be used.

Important: If using a dust ruffle or mattress encasement with this product, a mattress retainer must be used.



STEP 11 Install the mattress retainer by placing the mattress retainer ends in the holes at the foot end of the base. Make sure horizontal bar section is flush against the base (FIGURE 7).



STEP 12 Place mattress on base to complete assembly.

# REMOTE CONTROL FUNCTION

#### **FLAT BUTTON**

Press and hold to lower the base to the flat position. This button will also turn off the massage motors and underbed light

#### **UNDERBED LIGHT BUTTON**

Press to turn on/off underbed light feature.

#### **HEAD UP/DOWN BUTTONS**

Press and hold to raise or lower the head section.

#### **SNORE BUTTON**

Press and hold to adjust the head section of the base to a 7° angle. The section will return to the flat position after 15 minutes.

# MEM 1 / MEM 2 BUTTONS

Press and hold to adjust the base to the programmed position.

#### **HEAD MASSAGE UP/DOWN BUTTONS**

Press and release to increase/decrease head massage intensity. Massage has 3 levels: Low, medium and high. Press the *down button* when massage in set to low intensity to turn massage off. Massage will automatically shut off after 30 minutes.



#### **LOCK BUTTON**

To lock / unlock the remote control buttons, press and hold lock button for 3 seconds. Backlight will flash 3 times.

#### **FOOT UP/DOWN BUTTONS**

Press and hold to raise or lower the foot section.

#### SET BUTTON

To program a position, adjust base to desired position and/or function, then press and hold the *set button* AND *Mem 1*, *Mem 2*, *Snore*, or *Z Grav*. The massage motors will "chirp" once to confirm success.

#### ZERO GRAVITY BUTTON

Press and hold to adjust the base to the preprogrammed reclined position for optimum weight distribution allowing total comfort and relaxation.

#### FOOT MASSAGE UP/DOWN BUTTONS

Press and release to increase/decrease foot massage intensity. Massage has 3 levels: Low, medium and high. Press the *down button* when massage in set to low intensity to turn massage off. Massage will automatically shut off after 30 minutes.

#### **WAVE INTENSITY BUTTON**

Press and release to turn on wave feature. Press wave button again to turn off wave feature and return massage to non-wave massage. After wave is activated, press and hold the button for 3 seconds to cycle through the wave speeds. To adjust wave intensity, press head/foot (+) or (-) buttons.



REMOTE CONTROL REQUIRES THREE (2) AAA SIZE BATTERIES. TO CONSERVE BATTERY LIFE, THE TRANSMITTER TURNS OFF ALL FUNCTIONS WHEN ANY BUTTON IS PRESSED FOR MORE THAN 50 SECONDS.

#### PRESS & HOLD TO ONE TOUCH

To change remote control functions from "press and hold" to "one touch" ("one touch" = press and release), simultaneously press the **FLAT** and **HEAD UP** buttons for 3 seconds. The massage motors will chirp once confirming the change. Your base is now set to "one touch."

When in "one touch" (press and release) mode:

- Mem 1, Mem 2, Z Grav and Snore buttons
   Press and release (one touch) button. Base will adjust to the programmed position. Press any other button to stop the base during movement.
- Flat button

Press and release (one touch) button. Base will shut off massage motor, if active, and adjust base to level position. Press any other button to stop the base during movement.

To revert back to factory settings, simultaneously press and hold the FLAT button and the HEAD DOWN button for 3 seconds. The massage motors will chirp once confirming the change. Your base is now set to factory settings. *Note: Mem 1, Mem 2, Z Grav and Snore positions will revert to factory preprogrammed positions.* 

# REMOTE CONTROL PROGRAMMING - 1 REMOTE TO OPERATE 1 BASE

# STEP 1

**UNPLUG** the base from the electrical power source (if plugged in). Wait 3 minutes.

# STEP 2

Plug the base into the electrical power source.

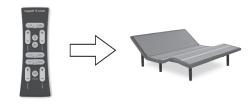
You now have 3 minutes to complete the programming procedure.

# STEP 3

Simultaneously press and hold the HEAD UP and FOOT UP buttons on the remote control until the backlight flashes. Release both buttons.

Press the HEAD UP or FOOT UP button on the remote control to verify base functions.

One remote control is now programmed to operate one base.



# **POWER DOWN OPERATION**

Use this procedure to lower the base to flat during a power outage. Do NOT put batteries in power down device until necessary for use.

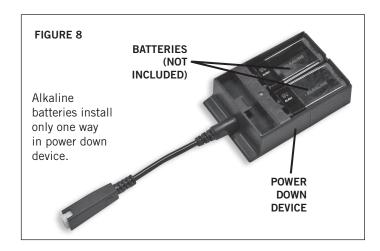
Note: Power down device uses 9-volt alkaline batteries, which are not included.

# STEP 1

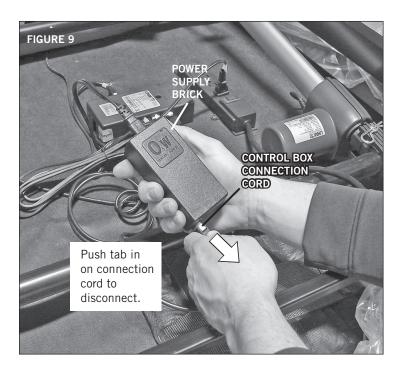
Unplug base from electrical power supply.

# STEP 2

Insert (2) 9-volt alkaline batteries into the power down device (FIGURE 8).

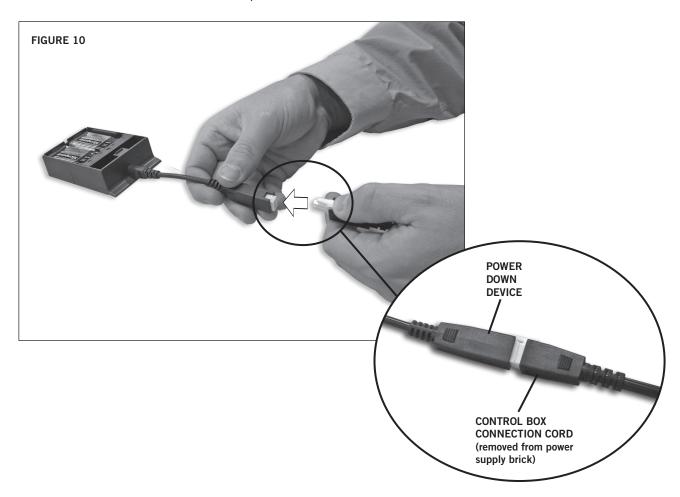


STEP 3
Disconnect control box connection cord from power supply brick (FIGURE 9).



# **POWER DOWN OPERATION**

STEP 4
Connect control box connection cord to power down device (FIGURE 10).



# STEP 5

Press the FLAT BUTTON on the remote control until the base is in the flat position. BASE WILL MOVE TO THE FLAT POSITION VERY SLOWLY.

# STEP 6

Disconnect control box connection cord from power down device. Remove batteries from power down device and discard.

Note: Batteries are good for only one use.

# STEP 7

Reconnect control box connection cord to power supply brick and plug base into electrical power source.

When power is restored from outage, base is ready to resume normal operation.

# **TROUBLESHOOTING**

If the adjustable base fails to operate, investigate the symptoms and possible solutions provided in the chart below:

SYMPTOM	SOLUTION			
Remote control illuminates and appears to be operable, but will not activate base.	<ul> <li>Verify power cord is plugged into a working, grounded electrical outlet. A grounded, electrical surge protection device is recommended. Test outlet by plugging in another working appliance.</li> <li>If the base was operated over the rated duty cycle,</li> </ul>			
operable, but will not activate base.	thermal switch opens. Wait 30 minutes before trying to operate the base. Once the base resumes normal operation, do not exceed the duty cycle.			
	<ul> <li>Program the remote control (see Remote Control Programming section of this manual for programming procedures).</li> </ul>			
No features of the base will activate.	<ul> <li>Unplug power cord, wait 30 seconds and plug in to reset electronic components.</li> </ul>			
	Electrical circuit breaker may be tripped. Check electrical service breaker box to verify.			
	Defective surge protection device or electrical outlet.  Test outlet by plugging in another working appliance.			
Remote control will not illuminate.	Replace batteries in the remote control.			
	Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction.			
Head or foot section will elevate, but will not	<ul> <li>Head section may be too close to the wall.</li> </ul>			
return to the horizontal (flat) position.	<ul> <li>Headboard (if used) may be too close the edge of the mattress. Verify a 1.5" (38.1mm) to 2" (50.8mm) distance between headboard brackets and mattress. Adjust if required.</li> </ul>			
	<ul> <li>If base is located on hard surface flooring, place carpet pieces or rubber caster cups under each leg or caster of the base. (See accessory section of this manual for rubber caster cup order information.)</li> </ul>			
Excessive massage motor noise.	<ul> <li>Elevate the head or foot section a short distance (with the remote control) to realign the lift/lower mechanisms with the base support platform.</li> </ul>			
	<ul> <li>Verify that the base is not positioned against a wall, nightstand, or other object that may cause vibration or noise.</li> </ul>			
	<ul> <li>If base is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate.</li> </ul>			
	<ul> <li>Verify that headboard attachment hardware is tightened firmly (if used).</li> </ul>			

# **ACCESSORIES**

Contact customer service toll free (800-888-3078) to order accessories listed below.

ACCESSORY DESCRIPTION	CODE	IMAGE
Headboard Brackets	4B9245	

# 1 YEAR, 3 YEAR AND 25 YEAR LIMITED WARRANTY

In this warranty: "Adjustable base" means the adjustable bed foundation sold by L&P to the dealer. The "adjustable base" does not include the mattress. "L&P" means Leggett & Platt, Incorporated. "Purchaser" and "You" both mean the consumer who is the original purchaser of this adjustable base made by L&P. This warranty is not transferrable. "Warranty Commencement Date" means either (i) the date You purchased a new and unused L&P adjustable base or (ii) the date of manufacture of this adjustable base if You purchased an L&P adjustable base that has been used as floor or display model. A "replacement part" is a new or used part selected at the sole discretion of the manufacturer, including a refurbished or reinspected part, provided in replacement of a part previously incorporated in the adjustable base. L&P warrants this adjustable base to You on the terms and over the reducing periods of time set out below. All warranty claims require notice from You to be given to L&P in the manner set out below, and to be received by L&P inside the applicable warranty time period.

#### **1ST YEAR FULL WARRANTY**

For the first year from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in L&P's workmanship or materials. During the first year from the Warranty Commencement Date, L&P will repair or replace (at no cost to You) any defective adjustable base part, and L&P will pay all authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective.

#### 2ND & 3RD YEAR LIMITED WARRANTY

During the second and third year from the Warranty Commencement Date, L&P will replace any adjustable base part found to be defective and not excluded by this warranty. You are responsible to pay all service and transportation costs related to the costs of receiving and installation of the replacement part.

#### 4TH YEAR TO END OF 25TH YEAR LIMITED WARRANTY

Starting in the fourth year from the Warranty Commencement Date and through to the end of the 25th year from the Warranty Commencement Date, L&P will replace steel and mechanical base parts found to be defective and not excluded by this warranty. This warranty does not cover any electronics, electrical components, drive motors or massage motors. You are responsible to pay all service and transportation costs related to receiving and installation of the replacement part and a portion of the cost of the replacement steel and mechanical part, based on the number of months that the base has been owned by you since the fourth anniversary of the Warranty Commencement Date. By the end of the 25th year, no portion of the replacement cost is covered by L&P. You will be required to pay 1/22nd of the then current replacement cost of the part multiplied by the number of years past the third year from the Warranty Commencement Date. This portion is calculated using the following formula: Cost of the replacement part divided by 22 [being the number of years in years 4 to 25 inclusive], multiplied by the number of years you have owned the base since the end of the first 3 years. For example, if you make a claim for a replacement part eligible for this warranty in the 5th year since the Warranty Commencement Date, you would be responsible for paying: \$100 part cost divided by 22, multiplied by 2 = \$9.09.

#### ADDITIONAL TERMS AND CONDITIONS

This warranty requires notice to be given to L&P of any claim for repairs or replacement parts.

#### **EXCLUSIONS:**

This warranty does not apply; (a) to any damage caused by You; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers (contact the dealer for warranty information on these items); (e) if there has been any modification of the adjustable base without prior written consent by L&P; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating You about the adjustable base or finding a satisfactory power connection.

This warranty will be void if either the recommended weight restriction is not followed (refer to the advisory section of the Owner's Manual) or if You sell or give or transfer the base to another person.

Any repairs to or replacement to Your adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. This time limitation may not apply in some jurisdictions, including the Province of Quebec.

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by L&P at its option and in its sole discretion.

Continued on next page...

# 1 YEAR, 3 YEAR AND 25 YEAR LIMITED WARRANTY

Repair or replacement shall be the sole remedy of the Purchaser. There shall be no liability on the part of L&P for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. L&P and its service technicians will not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base.

It is the sole responsibility of You to provide adequate space and accessibility to the adjustable base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to You and the service will have to be rescheduled.

L&P makes no other warranty whatever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by L&P and excluded from this agreement.

Some American States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

This warranty gives You specific legal rights, and You may also have other rights, which may vary from jurisdiction to jurisdiction. This warranty is valid in all 50 American States, the District of Columbia, Puerto Rico, and all 10 Provinces and 3 Territories of Canada.

For customer service under this limited warranty, give notice to L&P by mail, phone, email or online to the addresses set out below:

Leggett & Platt, Incorporated PO Box 668 Lexington, North Carolina 27293

toll free phone: 1.800.888.3078 online: lpadjustablebases.com

PLEASE DO NOT CONTACT YOUR RETAIL DEALER
OR ANY OTHER SERVICE PERSONNEL

