If adjustable base does not operate or if parts are missing, call:
(844) MATT-FRM
Do not contact retail store or dealer.
IMPORTANT INFORMATION
READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

WARNING
FOR OPTIMUM ADJUSTABLE BASE OPERATION, USE A GROUNDED, ELECTRICAL SURGE PROTECTION DEVICE (NOT INCLUDED). FAILURE TO USE A SURGE PROTECTION DEVICE COULD COMPROMISE SAFETY OR CAUSE PRODUCT MALFUNCTION.

ELECTRICAL RATING
Electrical components are rated for 100-240V, 50/60Hz, 1.5A.

ELECTRICAL GROUNDING
This product is equipped with a polarized or grounded electrical power cord. The power cord will only fit into a grounded, electrical surge protection device (not included) or a grounded electrical outlet.

WARRANTY WARNING
Do not open any control boxes, motors or remote control devices (with the exception of the remote control and power down box battery compartments). The product warranty will be void if these components are tampered with. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way or the warranty will be void. Any repair or replacement of base parts must be performed by authorized personnel.

LUBRICATION
This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the base may inadvertently creep downward from the elevated position.

PRODUCT RATINGS
The base lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motor operation does not exceed five (5) minutes over a forty-five (45) minute period, or approximately 11% duty cycle. Note: Massage equipped bases are not designed for continuous, extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended maximum weight (including mattress) is 700 lb (317 kg) distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. Note: Exceeding the recommended weight restrictions could damage the base and void the warranty.

For best performance, consumers should enter and exit the adjustable base with the base in the flat (horizontal) position. Avoid placing entire weight on head or foot section of the base, including when in the raised position. DO NOT STAND ON BASE AT ANY TIME.

UL (Underwriters Laboratories) recognized components.
CFR 1633 approved for use with most mattresses.
Assembled in USA.

SMALL CHILDREN / PETS WARNING
After the base is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the base. Children should not operate this base without adult supervision.
READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

PACEMAKER WARNING
This product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

HOSPITAL USE DISCLAIMER
This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment, or use near explosive gases.

PINCH POINT WARNING

DURING BASE OPERATION, GAPS (PINCH POINTS) ARE CREATED (ARROWS IN FIGURE 1). A CHILD, A PERSON’S LIMB, OR A PET CAN BECOME ENTRAPPED AT THESE LOCATIONS. DURING USE, AND WHEN BASE IS IN THE RAISED POSITION, ALWAYS KEEP GAP AREAS (PINCH POINTS) CLEAR AND KEEP ALL LIMBS ON TOP OF BASE. FAILURE TO FOLLOW THIS WARNING COULD RESULT IN SERIOUS INJURY OR DEATH.

FCC COMPLIANCE
The equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning off the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radio Frequency = 2.4GHz.

SERVICE REQUIREMENTS
Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the base. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.
ACOUSTICS

LIFTING/LOWERING MECHANISMS
The lift/lower feature will emit a minimal humming sound during operation. This is normal.

During operation, the lift arm wheels make contact with the platform support of the base. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base’s activating mechanisms to the proper operational position.

MASSAGE OPERATION
The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

LOCATION ENVIRONMENT
The level of sound experienced during operation is directly related to the location environment. For example, when a base is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet, or rubber caster cups, under each leg or caster of the base.

It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

FABRIC CLEANING INFORMATION

Spot clean only with water based shampoo or foam upholstery cleaner. Pretest a small, inconspicuous area before proceeding. Do not over wet. Do not use solvents to spot clean. Pile fabrics may require brushing with a non-metallic, stiff bristle brush to restore appearance. **Hot water extraction or steam cleaning is not a recommended cleaning method.**

To prevent overall soiling, frequent vacuuming or light brushing with a non-metallic stiff bristle brush to remove dust and grime is recommended. When cleaning a spill, blot immediately to remove spilled material. Clean spots or stains from the outside to the middle of the affected area to prevent circling. Use a professional furniture cleaning service when an overall soiled condition is apparent.
For installation and setup, complete the following procedures, in the order indicated below and on the following pages:

**STEP 1**
Before discarding any packing materials, check the adjustable base shipping carton and verify the following items are included:

- (4) Wood Legs
- (4) Plastic Washers (for leg installation)
- (1) Remote Control
- (3) AAA Batteries
- (1) Power Supply (includes power brick, electrical feed cord, and electrical power cord)
- (1) Dual Sync Cable (split sizes only)
- (1) Warranty Activation Card
- (1) Quick Setup Guide

**WOOD LEG**
(4 pieces)

**PLASTIC WASHERS**
(for leg installation)
(4 pieces)

**DUAL SYNC CABLE**
(split sizes only)

**REMOTE CONTROL**

**3 - AAA BATTERIES**

**POWER SUPPLY**
(power brick, electrical feed cord, and electrical power cord)
factory attached to base, no assembly required
**STEP 2**
Remove the hardware box.

**STEP 3**
Install (4) legs into the base frame. Place (1) plastic washer over the threaded insert at (1) corner of the base frame (FIGURE 2). Then, screw (1) leg into the threaded insert, keeping the washer in between the insert and leg (FIGURE 3). Repeat at each corner of the base.

![FIGURE 2](image)

PLASTIC WASHER (placed over threaded insert)

![FIGURE 3](image)

LEGGS – SCREW INTO THREADED INSERT AT EACH CORNER

**CAUTION**
DO NOT ATTEMPT TO SCREW LEGS INTO ANY OTHER INSERTS. THIS WILL DAMAGE PRODUCT.
STEP 4
Carefully lift the adjustable base from the shipping carton, keeping the unit top-side-down. Remove and extend out power cord from base.

**WARNING**
Power cords must not interfere with any adjustable base mechanisms.

STEP 5
Remove the plastic packaging from the base frame. Carefully rotate the adjustable base over to position the base so it is resting on its legs.

STEP 6
Install batteries in remote control (3-AAA, included) (FIGURE 4). **Note:** Make sure batteries are properly oriented. Briefly activate all functions of the base with the remote control to verify all features are in working order. If base does not operate, refer to the Troubleshooting section of this manual.

![FIGURE 4](image)

- **Tabs**
- **Battery compartment door**
- **Bottom of remote control**
- **Negative (-) end**
- **Positive (+) end**

Press in on tab and lift out to remove battery compartment door. Insert tabs in tab slots and snap in to replace.

STEP 7
Return base to the level position.
STEP 8
Install mattress on base. Note: Mattress is equipped with a MicroHook™ system to captivate the mattress (FIGURE 5).

FIGURE 5

IMPORTANT!
THIS PRODUCT SHOULD NOT BE USED WITH EITHER A DUST RUFFLE OR A MATTRESS ENCASEMENT. IF EITHER A DUST RUFFLE OR MATTRESS ENCASEMENT IS NEEDED, THEN A MATTRESS RETAINER BAR IS REQUIRED.

Typical adjustable base installation is now complete.
USB / POWER OUTLET
The F-1 Model bases are equipped with working USB and power outlets located on either side of the base that allow you to charge low voltage electronic devices such as cell phones, tablets, and/or laptops directly from the base (FIGURE 6). **Note: USB / power outlet is for charging convenience only. Remove USB charging cord and/or power cord from USB / power outlet before entering or exiting base. If an extended charging period is needed, it is recommended to use the wall outlet.**

UNDERBED LIGHT / FLAT FEATURE
The F-1 Model bases are also equipped with underbed light and flat switches located on either side of the base. **Press in** on underbed light switch to turn underbed light on and off. **Press and hold** flat switch to lower base to level position (FIGURE 6).
To lower the base to the flat position during an electrical power outage, complete the following procedure:

STEP 1
Verify power is unplugged from electrical power source.

STEP 2
Locate (1) power brick (FIGURE 7) and (2) 9 volt batteries (not included).

STEP 3
Install (2) 9 volt batteries in power brick (FIGURE 8).
STEP 4
Press the head down button on the remote control until the head section is flat, then press the foot down button on the remote control until the foot section is flat (FIGURE 9).

STEP 5
Remove two (2) 9 volt batteries from power brick. Plug power cord back into electrical power source (FIGURE 10). When power is restored from outage, base is ready to resume normal operation.
REMOTE CONTROL FUNCTION

**HEAD UP BUTTON**  
Press and hold to raise the head section.

**HEAD DOWN BUTTON**  
Press and hold to lower the head section.

**CUST 1 BUTTON**  
Press and hold to adjust base to the programmed position.  
*To program a position, adjust base to desired position, press and hold the set button until the massage motors and underbed light turn on and off, then press and hold the Cust 1 button until the massage motors turn on and off.*

**CUST 2 BUTTON**  
Press and hold to adjust base to the programmed position.  
*To program a position, adjust base to desired position, press and hold the set button until the massage motors and underbed light turn on and off, then press and hold the Cust 2 button until the massage motors turn on and off.*

**HEAD MASSAGE UP BUTTON**  
Press to increase massage intensity.  
Massage has 3 speeds: Low, medium and high. Massage will automatically shut off after 15 minutes.

**HEAD MASSAGE DOWN BUTTON**  
Press to decrease massage intensity.  
Massage has 3 speeds: Low, medium and high. Massage will automatically shut off after 15 minutes.

**FOOT UP BUTTON**  
Press and hold to raise the foot section.

**FOOT DOWN BUTTON**  
Press and hold to lower the foot section.

**UNDERBED LIGHT BUTTON**  
Press to turn underbed light on or off.

**SET BUTTON**  
Press and hold to program Cust 1 and Cust 2 presets.

**FLAT BUTTON**  
Press and hold to lower the base to the level position.

**FOOT MASSAGE UP BUTTON**  
Press to increase massage intensity.  
Massage has 3 speeds: Low, medium, and high. Massage will automatically shut off after 15 minutes.

**FOOT MASSAGE DOWN BUTTON**  
Press to decrease massage intensity.  
Massage has 3 speeds: Low, medium, and high. Massage will automatically shut off after 15 minutes.

**MASSAGE ON/OFF BUTTON**  
Press to turn both massage motors on or off.

**NOTE**  
MASSAGE SETTINGS CANNOT BE SAVED IN PRESET CUST 1 AND CUST 2 BUTTONS.

---

**PRESS & HOLD TO ONE TOUCH**

*Note: If using 2 remotes to operate 1 or more bases, both remotes must be set to the same “press & hold” or “press & touch” mode.*

To change remote control functions from “press & hold” to “one touch”, simultaneously press the HEAD MASSAGE DOWN and FOOT MASSAGE DOWN buttons. The massage motors and underbed light will turn on and off confirming the change. Your base is now set to “one touch.”

When in “one touch” mode:  
- **Cust 1 and Cust 2 buttons**  
  One touch button. Base will adjust to the programmed position. Press any other button to stop the base during movement.

- **Flat button**  
  Flat button always remains “press & hold.” When pressed and held, base will shut off massage motor, if active, and adjust base to level position. Press any other button to stop the base during movement.

To revert back to factory settings, simultaneously press and hold the SET button and the FLAT button. The massage motor will turn on and off confirming the change. Your base is now set to factory settings. *Note: Cust 1 and Cust 2 positions will revert to factory preprogrammed positions.*

---

**NOTE**  
REMOTE CONTROL REQUIRES THREE (3) AAA SIZE BATTERIES (INCLUDED). THE BUTTONS ON THE REMOTE CONTROL ILLUMINATE FOR 2.5 SECONDS WHEN Pressed AND RELEASED.
Program One Remote to Operate One Base - perform the following numbered procedure.

STEP 1
Unplug the adjustable base electrical power cord. Wait 30 seconds, then plug the cord back into the power source.

STEP 2
Locate the control box, attached to the underside of the base (FIGURE 11).

STEP 3
Using a pointed object, push the learn port in two times in rapid succession. You will hear an audible click after each push. Then, the indicator light and the underbed light will light up (FIGURE 11).

STEP 4
On the remote control, simultaneously press and hold the HEAD UP and FLAT buttons (FIGURE 12) until the indicator light goes off on the control box.

One remote control is now programmed to operate one base.
Program One or Two Remotes to Operate Two Bases - perform the following numbered procedure. **NOTE: MAKE SURE BOTH REMOTES ARE IN “PRESS & HOLD” MODE AND BOTH BASES ARE FLAT BEFORE BEGINNING PROCEDURE.** If Cust 1 and Cust 2 have custom positions saved, revert back to factory settings before beginning procedure.

**STEP 1**
Plug both adjustable bases into electrical power source. Operate both remote controls to verify each remote functions properly with its respective base. **NOTE: see 1-to-1 programming procedure if bases do not operate.** Using remote controls, adjust both bases to flat position. Unplug both bases from electrical power outlet.

**STEP 2**
Choose base 1 remote. Retain base 2 remote control as a spare or use if 2 remotes are desired to operate both bases.

**STEP 3**
Position both bases on their sides, in close proximity to each other. **CAUTION: AT LEAST TWO PEOPLE ARE RECOMMENDED FOR HANDLING AND MOVING ADJUSTABLE BASE.**

**STEP 4**
Locate dual sync cable (FIGURE 13).

**STEP 5**
On base 1, plug one of the male sync cable plugs into the sync port of the toggle switch control box, mounted to the underside of the base, near the control box (FIGURE 14).

**STEP 6**
Repeat Step 5 with base 2, using the remaining male plug of the dual sync cable. **Note: Female plugs of the dual sync cable are not used.**

**STEP 7**
Turn both bases over so they are resting on their legs. **CAUTION: MAKE SURE CABLE IS CLEAR OF BASE AND FREE OF ANY PINCH POINTS.**

**STEP 8**
Plug both bases into electrical power source.

**STEP 9**
Operate both bases with the remote control. **NOTE: If bases do not operate in unison with the remote, verify dual sync cable connections are fully seated in both reset ports. Unplug both bases, wait 10 seconds, then plug them back in.**
“PRESS & HOLD” TO “ONE TOUCH” PROGRAMMING (1 remote control - 2 bases)

TO CHANGE FROM “PRESS & HOLD” TO “ONE TOUCH” PROGRAMMING

STEP 1
Adjust base to the flat position.

STEP 2
Simultaneously press the HEAD MASSAGE DOWN and FOOT MASSAGE DOWN buttons on either of the remote controls. The massage motors and underbed light will turn on and off confirming the change.

WHEN IN “ONE TOUCH” MODE:

Cust 1 and Cust 2 buttons
One touch button. Base will adjust to the programmed position. Press any other button to stop the base during movement.

Flat button
Flat button always remains “press & hold.” When pressed and held, base will shut off massage motor, if active, and adjust base to level position.

REVERT BACK TO FACTORY SETTINGS
To revert back to factory settings, simultaneously press and hold the SET button and the FLAT button on either of the remote controls. The massage motor and underbed light will turn on and off confirming the change. Your base is now set to factory settings.

NOTE
NOTE: IF USING 2 REMOTES TO OPERATE 1 OR MORE BASES, BOTH REMOTES MUST BE SET TO THE SAME “PRESS & HOLD” OR “PRESS & TOUCH” MODE.
REMOTE CONTROL PROGRAMMING (separating 2 bases)

Separate Two Bases - for independent adjustable base movement, perform the following numbered procedure.

**STEP 1**
Unplug both bases from electrical power outlet. Position both bases on their sides, in close proximity to each other. **CAUTION: AT LEAST TWO PEOPLE ARE RECOMMENDED FOR HANDLING AND MOVING ADJUSTABLE BASE.**

**STEP 2**
Locate the toggle switch control box on both bases. Locate dual sync cable plugged into the sync port of both toggle switch control boxes. Unplug the dual sync cable from the sync ports (**FIGURE 15**).

**STEP 3**
Plug base 1 into electrical power outlet. On the control box for base 1, using a pointed object, push the learn port in two times in rapid succession. You will hear an audible click after each push. Then, the indicator light and the underbed light will light up (**FIGURE 16**).

**STEP 4**
On remote control 1, simultaneously press and hold the head up and flat buttons (**FIGURE 17**) until the indicator light goes off on the control box.

**STEP 5**
Repeat Steps 3 & 4 with base 2 and remote control 2.

**STEP 6**
Turn both bases over so they are resting on their legs. **CAUTION: AT LEAST TWO PEOPLE ARE RECOMMENDED FOR HANDLING AND MOVING ADJUSTABLE BASE.**

Independent remote control operation is now restored (remote control 1 operating base 1; remote control 2 operating base 2).
## TROUBLESHOOTING

If the adjustable base fails to operate, investigate the symptoms and possible solutions provided in the chart below:

<table>
<thead>
<tr>
<th>SYMPTOM</th>
<th>SOLUTION</th>
</tr>
</thead>
</table>
| Remote control illuminates and appears to be operable, but will not activate base. | • Verify power cord is plugged into a working, grounded electrical outlet. *A grounded, electrical surge protection device is recommended.* Test outlet by plugging in another working appliance.  
• If the base was operated over the rated duty cycle, thermal switch opens. Wait 30 minutes before trying to operate the base. Once the base resumes normal operation, do not exceed the duty cycle. |
| No features of the base will activate. | • Program the remote control (see Remote Control Programming section of this manual for programming procedures).  
• Unplug power cord, wait 30 seconds and plug in to reset electronic components.  
• Electrical circuit breaker may be tripped. Check electrical service breaker box to verify.  
• Defective surge protection device or electrical outlet. Test outlet by plugging in another working appliance. |
| Remote control will not illuminate. | • Replace batteries in the remote control. |
| Head or foot section will elevate, but will not return to the horizontal (flat) position. | • Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction.  
• Head section may be too close to the wall.  
• Headboard may be too close the edge of the mattress. Verify a 1.5” (38.1mm) to 2” (50.8mm) distance between headboard brackets and mattress. Adjust if required. |
| Excessive massage motor noise. | • Verify headboard brackets were removed during installation. Remove headboard brackets if still attached to the underneath side of base.  
• If base is located on hard surface flooring, place carpet pieces or rubber caster cups under each leg or caster of the base. (See accessory sheet for rubber caster cup order information.)  
• Elevate the head or foot section a short distance (with the remote control) to realign the lift/lower mechanisms with the bed support platform.  
• Verify that the base is not positioned against a wall, nightstand, or other object that may cause vibration or noise.  
• If base is installed over a bed frame, verify massage motors are not causing bed frame (or bed frame components) to vibrate.  
• Verify that headboard attachment hardware is tightened firmly (if used). |
### ACCESSORIES

**OPTIONAL EQUIPMENT**
Contact customer service toll free (800-888-3078) to order the accessories indicated in the chart below.

<table>
<thead>
<tr>
<th>ACCESSORY DESCRIPTION</th>
<th>CODE</th>
<th>IMAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headboard Brackets-TXL, FXL-Q</td>
<td>4B8846</td>
<td><img src="image" alt="Headboard Brackets" /></td>
</tr>
<tr>
<td>3” Legs (set of 4)</td>
<td>4B2284</td>
<td><img src="image" alt="3” Legs" /></td>
</tr>
<tr>
<td>5” Legs (set of 4)</td>
<td>4B1833</td>
<td><img src="image" alt="5” Legs" /></td>
</tr>
<tr>
<td>Pin-Adjustable Legs (set of 4)</td>
<td>4B8740</td>
<td><img src="image" alt="Pin-Adjustable Legs" /></td>
</tr>
<tr>
<td>Mattress Retainer (bushings preinstalled in base)</td>
<td>4B8524</td>
<td><img src="image" alt="Mattress Retainer" /></td>
</tr>
</tbody>
</table>
1 YEAR, 3 YEAR AND 10 YEAR LIMITED WARRANTY

In this warranty: “Adjustable base” means the adjustable bed foundation sold by L&P to the dealer. The “adjustable base” does not include the mattress. “L&P” means Leggett & Platt, Incorporated. “Purchaser” and “You” both mean the consumer who is the original purchaser of this adjustable base made by L&P. This warranty is not transferrable. “Warranty Commencement Date” means either (i) the date You purchased a new and unused L&P adjustable base or (ii) the date of manufacture of this adjustable base if You purchased an L&P adjustable base that has been used as floor or display model. L&P warrants this adjustable base to You on the terms and over the reducing periods of time set out below. All warranty claims require notice from You to be given to L&P in the manner set out below, and to be received by L&P inside the applicable warranty time period.

1ST YEAR FULL WARRANTY
For the first year from the Warranty Commencement Date, your adjustable base is warranted against non-excluded defects in L&P’s workmanship or materials. During the first year from the Warranty Commencement Date, L&P will repair or replace (at no cost to You) any defective adjustable base part, and L&P will pay all authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective.

2ND & 3RD YEAR LIMITED WARRANTY
During the second and third year from the Warranty Commencement Date, L&P will replace any adjustable base part found to be defective and not excluded by this warranty. You are responsible to pay all service and transportation costs related to the costs of receiving and installation of the new part.

4TH YEAR TO END OF 10TH YEAR LIMITED WARRANTY
Starting in the fourth year from the Warranty Commencement Date and through to the end of the 10th year from the Warranty Commencement Date, L&P will replace steel and mechanical base parts found to be defective and not excluded by this warranty. This warranty does not cover any electronics, electrical components, drive motors or massage motors. You are responsible to pay all service and transportation costs related to receiving and installation of the new part and a portion of the cost of the replacement steel and mechanical part, based on the number of months that the base has been owned by you since the fourth anniversary of the Warranty Commencement Date. By the end of the 10th year, no portion of the replacement cost is covered by L&P. You will be required to pay 1/7th of the then current replacement cost of the part multiplied by the number of years past the third year from the Warranty Commencement Date. This portion is calculated using the following formula: Cost of the part divided by 7 [being the number of years in years 4 to 10 inclusive], multiplied by the number of years you have owned the base since the end of the first 3 years. For example, if you make a claim for a part eligible for this warranty in the 5th year since the Warranty Commencement Date, you would be responsible for paying: $100 part cost divided by 7, multiplied by 2 = $28.57.

ADDITIONAL TERMS AND CONDITIONS
This warranty requires notice to be given to L&P of any claim for repairs or replacement parts.

EXCLUSIONS:
This warranty does not apply; (a) to any damage caused by You; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner’s Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers (contact the dealer for warranty information on these items); (e) if there has been any modification of the adjustable base without prior written consent by L&P; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating You about the adjustable base or finding a satisfactory power connection.

This warranty will be void if either the recommended weight restriction is not followed (refer to the advisory section of the Owner’s Manual) or if You sell or give or transfer the base to another person.

Any repairs to or replacement to Your adjustable base or its components under the terms of this limited warranty does not extend the applicable warranty from the Warranty Commencement Date. This time limitation may not apply in some jurisdictions, including the Province of Quebec.

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by L&P at its option and in its sole discretion.

Continued on next page...
1 YEAR, 3 YEAR AND 10 YEAR LIMITED WARRANTY

Repair or replacement shall be the sole remedy of the Purchaser. There shall be no liability on the part of L&P for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. L&P and its service technicians will not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base.

It is the sole responsibility of You to provide adequate space and accessibility to the adjustable base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to You and the service will have to be rescheduled.

L&P makes no other warranty whatever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by L&P and excluded from this agreement.

Some American States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You.

This warranty gives You specific legal rights, and You may also have other rights, which may vary from jurisdiction to jurisdiction. This warranty is valid in all 50 American States, the District of Columbia, Puerto Rico, and all 10 Provinces and 3 Territories of Canada.

For customer service under this limited warranty, give notice to L&P by mail, phone, email or online to the addresses set out below:

Mattress Firm Customer Service

toll free phone: 844-MATT-FRM
online: mattressfirm.com

PLEASE DO NOT CONTACT YOUR RETAIL DEALER OR ANY OTHER SERVICE PERSONNEL